

News For Our Residents, Families, Staff and Community

Stepping up to the Tee

This is a story about survival and success against all odds. On August 13, 2005, Don Brooks was driving to work at Intel when his car was struck by a truck pulling a horse trailer. He sustained numerous broken bones in both his arms and legs, in addition to a debilitating brain injury. Don was not expected to

“Don kept his promise.”

live. After a hospital stay, Don moved into Marquis Care at Forest Grove, a skilled nursing and rehabilitation facility. At the time of his arrival he was unable to walk or take care of his daily needs.

With a team approach from the nursing staff, physical, speech and occupational therapists,

a plan was laid out to challenge him in creative ways, allowing him to remain interested in his exercises and dedicated to working towards his recovery. He made a promise to the team that if he could go home, he would walk out on his own two feet.

Beyond helping him recover physically, Michelle Rogers, the physical therapist, arranged for Bugatti's restaurant to donate 10% of their proceeds



from two of their evening's sales to help Don's family purchase medical equipment.

Shortly before the accident Don had married and was a new father. Throughout his recovery it was heartwarming to see Don's daughter grow and celebrate her first birthday. The Marquis family became close to Don's family, anticipating their daily visits.

Don loves to golf. Before the accident he

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A Marquis Resource Tool

Facility Information and Services

FACILITY	PHONE #	LOCATION	ADMINISTRATOR	SERVICES
Autumn Hills	(503) 292-7874	SW Portland, OR	Nicole Easley	RCF, ICF, Alzheimer's
Butte	(406) 494-0083	Butte, MT	Lauren Lynch	Assisted Living, Alzheimer's
Centennial	(503) 665-3118	Gresham, OR	Amy Carlton	Rehabilitation, ICF, Alzheimer's
Forest Grove	(503) 357-7119 (503) 359-1129	Forest Grove, OR	Faraz Ahmed Ginny McCarthy	Rehabilitation, ICF Assisted Living
Grand Park	(406) 652-6989	Billings, MT	Judy Annin	Assisted Living, Alzheimer's
Hawthorne Gardens	(971) 222-0396	SE Portland, OR	Jennifer Bay	Assisted Living, Alzheimer's
Hope Village	(503) 266-5541 (503) 266-2444	Canby, OR	Patty Kleckner Erin Taylor	Rehabilitation, ICF Assisted Living
Mt. Tabor	(503) 231-7166	SE Portland, OR	Kym Wells	Rehabilitation, ICF
Oak Park	(925) 935-5222	Pleasant Hill, CA	Mary Goldhoff	Rehabilitation, ICF
Oregon City	(503) 655-2588	Oregon City, OR	Sharon Stafford	Rehabilitation, ICF, Alzheimer's
Piedmont	(503) 289-5571 (503) 978-8000	NE Portland, OR	Marnie Davisson Jennifer Bay	Rehabilitation, ICF Assisted Living
Plaza Regency	(702) 658-9494	Las Vegas, NV	Paul Boyer	Rehabilitation, ICF, Dialysis, Ventilator
Plum Ridge	(541) 882-6691	Klamath Falls, OR	Nathan Redberg	Rehabilitation, ICF
Powellhurst	(503) 761-1533	SE Portland, OR	Dane Jensen	Rehabilitation, ICF
Rheem Valley	(925) 376-5995	Moraga, CA	Dustin Mitchell	Rehabilitation, ICF
Shasta Healthcare	(530) 222-3630	Redding, CA	Jeremy Pantovich	Rehabilitation, ICF
Shaw Mountain	(208) 343-7717	Boise, ID	Joe Rudd	Rehabilitation, ICF, Alzheimer's
Silver Gardens	(503) 873-5362	Silverton, OR	Matt Pool	Rehabilitation, ICF
Springfield	(541) 736-2700	Springfield, OR	Russ Kittrell	Rehabilitation, ICF
Vermont Hills	(503) 246-8811	SW Portland, OR	Shirley Dethloff	Rehabilitation, ICF
Wilsonville	(503) 682-2840 (503) 682-2330	Wilsonville, OR	Amy Bucher Jaron Sue	Rehabilitation, ICF Assisted Living

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would spend hours on the McKay Creek golf course winding down after a busy day at work. It was his wish to golf again on that course with his brother, who had not golfed

since Don's accident. Over the course of a year, Don made amazing progress. He regained his strength and increased awareness of his surroundings,

despite his permanent physical and mental challenges. Almost a year after Don came to Marquis Care at Forest Grove, Don's wish came true. He joined his brother to play a round

on their favorite course. In addition, Don left for home the very next day, walking on his own two feet to his car. Don kept his promise.

Your Medicare Part D Advocate

HAWTHORNE GARDENS UPDATE

It's coming along! Grand Opening Celebration this summer! Details to follow. For more info, please contact Jennifer Bay at (971) 222-0396.

CONGRATULATIONS TO OUR CNA II GRADS!

The purpose of the training is to enhance a caregivers skills so they can assist licensed nursing personnel in the provision of nursing care. In essence this training creates a "super" CNA who has a higher level of skills and more independence in the delivery of care. It extends nursing staff and provides an opportunity for nursing assistants to expand professionally.

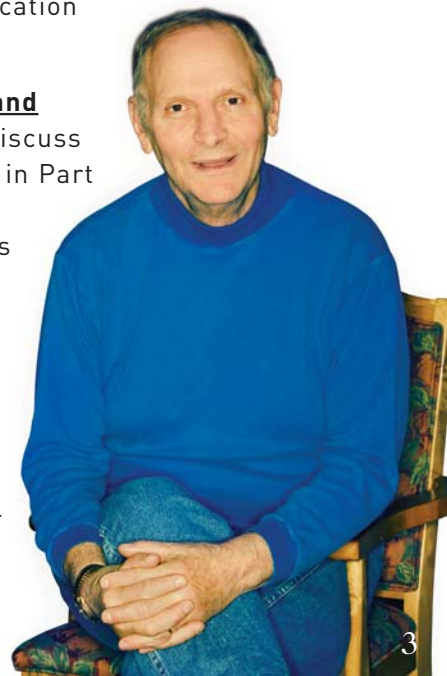
Marquis is proud to announce the first graduating class.

Claudia Perez
Wilsonville
Kurt Petzing
Mt Tabor
Maria "Carmen" Picasso
Hope Village
Mahsid Solati
Julie Barnes
Vermont Hills
Gemachu Hayato
Piedmont
Jeanne Miller
Silver Gardens
Heather Avilla
Powellhurst

Realizing that the Medicare Part D Plan was designed for the independent senior and not the average assisted living or skilled nursing resident, it's important to understand the steps Marquis takes to be an advocate for the seniors living in their facilities. Marquis Companies contracts with Consonus Healthcare for their long-term care pharmacy services. As part of their offering, Consonus provides extensive services that help navigate the system and ensure appropriate, cost-effective medications.

- With a transition into skilled care, eligibility can be confusing. By working directly with CMS and State plans, our team is able to correct dual eligible resident's co-pays in a timely manner. We also work closely with State agencies to **expedite allocation of funds** when available to the resident. We also work with insurance companies to ensure that we **obtain all overrides** available to long term care residents under MMA guidelines.
- If **eligibility is delayed** and determined at a later date, we will re-bill the insurance plan electronically (when available by plan) vs. the family rebilling via paper claim.
- For medications that require **prior authorization**, our procedure is to communicate with the facility and physician to ensure all options are available whether it be to provide covered alternatives (when available by the insurance plan) or limit supplies of medications sent during the prior authorization application. We're working hard to make sure our residents do not incur unnecessary out-of-pocket expenses.
- In the case of **non formulary medications**, when we receive an order for a medication that is not on an insurers formulary, the facility is faxed a notification indicating covered alternatives (when available by the insurance plan) to assist them in communicating with the physician. This form will include a price quote for a 5 day supply of the non-covered medication to be approved by the facility as opposed to just sending the medication and billing the facility automatically.
- Often times families are desperate for **education and insight**, we offer family nights at the facilities to discuss Medicare Part D. Nurse consultants are educated in Part D and discuss at all facility in-services. Prior to annual enrollment – we send a flyer to the families in the monthly statements to remind them of the annual enrollment time period and also list the Medicare D plans we are contracted with.

Medicare Part D provides tremendous benefits for those eligible. By becoming an expert at navigating the system, Marquis and Consonus become an advocate, a voice for the residents in our facilities.





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www.marquiscompanies.com

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Plaza Regency (Las Vegas, NV)
Butte (Butte, MT)
Grand Park (Billings, MT)

CARE CONNECTOR

Find the **Right Care Solution**
for you or a family member.

Here's how we can help...

"I will be having a surgical procedure in the near future and will not have any person that can care for me after I leave the hospital. Is your facility available for individuals that are recovering from a "total knee" replacement? I would like to have a tour and visit with your physical therapy personnel at your facility." -David

David decided that Marquis will be the facility he discharges to. In this real life story, we were able to educate him on skilled care, rehabilitation and welcomed his request to tour the facility and meet our therapists and staff!

Call Us At
503-CONNECT

www.marquiscompanies.com

